

Fraudulent Text Messaging Alert – July 27, 2011

In the last few days, credit unions from around the country have reported that their members are receiving bogus text messages (smishing). The text message indicates it is from “Credit Union Services” and advises the member to call the number provided in the text message to have their card reactivated. This is a scam as no credit union would ever ask a member for this type of information using text messaging.

Because of the increase in both smishing (text message phishing) and vishing (phone call phishing) attempts directed towards members asking for personal or financial information, Georgia’s *Own* reminds members to never respond to this type of request.

Georgia’s Own Credit Union would never ask members for such personal information. Anyone who receives an email that purports to be from Credit Union Services or Georgia’s Own Credit Union and asks for account information should consider it to be a fraudulent attempt to obtain their personal account data for an illegal purpose and should not follow the instructions in the text message.

If you responded to such a text message and provided any confidential account information, please notify the credit union immediately by contacting a Member Services Representative at 404.874.1166 or outside Atlanta at 800.533.2062 or by emailing the Security Department at security@georgiasown.org.